



# Access Key

Ngilgi Cave Ancient Lands Experience  
Accessibility Guide



**CAPE**  
**FOUNDATION**

**NGILGI**  
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# Accessibility at Ngilgi Cave Ancient Lands Experience

Ngilgi Cave is committed to providing an inclusive, meaningful and safe experience for all visitors.

Our team is here to support you in planning a comfortable and enjoyable visit.

## Need Assistance?

If you have any questions about access or would like to talk through your visit in advance, our team is happy to help.



**Phone:** (+61 8) 9757 7411



**Email:** [info@capfoundation.org.au](mailto:info@capfoundation.org.au)





# Getting Here

**Ngilgi Cave Ancient Lands Experience is located approximately 5 minutes drive from Yallingup town site. The site is self-drive only.**

- Address: 76 Yallingup Caves Rd, Yallingup WA
- Drop-off zone available at the entrance
- Designated ACROD parking bays close to the ticket office
- Flat, hard-surfaced paths connect parking, entrance and facilities.





# Entry and Ticketing

Visitors will find the ticket office welcoming and accessible, with a clear entry path and trained staff ready to assist.

- Step-free access to the entry and ticketing area
- Accessible service counters and clear, high-contrast signage
- Entry doors are wide, with low-opening pressure or automatic opening
- Bookings are essential and can be made online, via phone or email



# Carer and Companion Card Holders

Capes Foundation welcomes and accepts the national Companion Card. We offer no-cost admission to a carer/companion of an individual with a Companion Card.





# Assistance Animals

Accredited assistance dogs are welcome across the Ngilgi Cave site.

As the cave is located within Leeuwin-Naturaliste National Park, general pet access is restricted under WA Parks and Wildlife Service regulations.

- For more information, visit [Pets in Parks – Department of Biodiversity, Conservation and Attractions](#)
- Please notify our staff in advance, where possible, so we can support your visit
- Shaded areas and water bowls are available on-site
- Due to narrow stairs, assistance animals may not be able to accompany visitors into the cave—our team can help discuss alternate arrangements





# General Access

Ngilgi offers two complementary experiences—an above-ground interpretive journey through native bushland, and a self-paced walk through the limestone cave.

## Above-ground (Ancient Lands Experience):

- Step-free, fully accessible pathways throughout
- Hard-packed gravel and boardwalk surfaces
- Accessible exhibits and rest seating along the trail
- Wide, gently sloped ramps with handrails

## Below-ground (Ngilgi Cave):

- Entry involves 350 stairs and requires moderate mobility
- The experience is self-guided, with rest platforms throughout
- The cave is not wheelchair accessible







# Toilets

**Accessible toilets are available within the main ticket office**

- Step-free entry with wide door access
- Accessible toilets with grab rails and sufficient turning space
- Baby change table provided
- Facilities are clearly signed and centrally located





# Clothing and Weather

**We recommend dressing for outdoor and cave environments.**

- Flat-soled, enclosed shoes are recommended
- Sun protection and insect repellent recommended
- Weather conditions can vary—please check the forecast and bring suitable clothing
- Ngilgi Cave's temperature is around 20°C and is humid year-round

# Sensory Considerations

**Ngilgi Cave and the surrounding landscape can be visually and acoustically stimulating. We aim to support visitors in preparing for a calm and positive experience.**

- Quietest times are weekday mornings
- Quiet outdoor seating areas are available throughout the Ancient Lands trail
- Clear, plain-English signage is used throughout the site
- A Social Story is in development to support pre-visit planning



# Vision and Hearing Accessibility

We are working to support visitors with low vision or hearing impairment through inclusive design and interpretation.

## For visitors who are blind or have low vision:

- High-contrast, large-print signage throughout the site
- Low-sheen finishes used on interior surfaces
- Above-ground trail features clear edges and tactile installations

## For visitors who are Deaf or hard of hearing:

- Visual interpretation is available throughout the Ancient Lands trail
- The cave experience is self-paced with written interpretive signage





# Safety and Emergency

**The site has clear emergency procedures in place and is equipped to support visitors with access needs. While ground-level evacuation routes are step-free, please note that the cave can only be accessed via stairs.**

- Ground-level evacuation routes are at least 900mm wide and step-free
- Exits are clearly signed with visual and tactile markers
- Audible and visual evacuation alarms are installed
- Staff are trained in evacuation support and first aid
- A defibrillator and first aid kit are available on-site
- Visitors who may require assistance are encouraged to advise staff on arrival
- Note: The cave environment includes 350 steps and confined spaces; independent mobility is required in case of emergency

# Contact and Support

If you have any questions about access, would like to discuss your visit in advance, or need assistance during your visit, we're here to help.

During your visit, our staff are available at the ticket office and happy to assist at any stage.

 **Phone:** (+61 8) 9757 7411

 **Email:** [info@capesfoundation.org.au](mailto:info@capesfoundation.org.au)

