



Access Key

Cape Naturaliste Lighthouse
Accessibility Guide



CAPE
FOUNDATION

CAPE NATURALISTE
LIGHTHOUSE

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Accessibility at Cape Naturaliste Lighthouse

Cape Naturaliste Lighthouse is committed to providing an inclusive, meaningful and safe experience for all visitors.

Our team is here to support you in planning a comfortable and enjoyable visit.

Need Assistance?

If you have any questions about access or would like to talk through your visit in advance, our team is happy to help.



Phone: (+61 8) 9757 7411



Email: info@capesfoundation.org.au



Getting Here

Cape Naturaliste Lighthouse is located within Leeuwin-Naturaliste National Park, approximately 15 minutes by car from Dunsborough. The site is self-drive only.

- Address: 1267 Cape Naturaliste Rd, Naturaliste WA
- Drop-off zone available at the entrance
- Two ACROD parking bays near the main gate
- Flat, hard-surfaced paths connect the parking, entrance and facilities.



Entry and Ticketing

Visitors will find the ticket office welcoming and accessible, with a clear entry path and trained staff ready to assist.

- Step-free and slip-resistant access via ramp
- Wide doors and wheelchair-accessible counters
- Clear signage with high contrast and easy-to-read fonts
- Bookings are essential and can be made online, by phone or by email

Carer and Companion Card Holders

Capes Foundation welcomes and accepts the national Companion Card. We offer no-cost admission to a carer/companion of an individual with a Companion Card.



Assistance Animals

Accredited assistance dogs are welcome across the Cape Naturaliste Lighthouse site.

As the lighthouse is located within Leeuwin-Naturaliste National Park, general pet access is restricted under WA Parks and Wildlife Service regulations.

- For more information, visit [Pets in Parks – Department of Biodiversity, Conservation and Attractions](#)
- Please notify our staff in advance, where possible, so we can support your visit
- Shaded areas and water bowls are available on-site
- Due to narrow stairs, assistance animals may not be able to accompany visitors into the lighthouse tower—our team can help discuss alternate arrangements



General Access

The site includes a combination of natural landscapes, heritage buildings and developed visitor areas. Many spaces are accessible to people using mobility aids.

- Step-free access to the ticket office, Lightkeepers' Museum, and observation platform
- Accessible toilets at the car park and within the main grounds
- Baby change tables are available within accessible toilets
- Hard-surfaced boardwalks and asphalt paths with rest stops throughout the site
- Path to the lighthouse base includes a moderate incline—assistance may be helpful
- Entry to the museum is step-free, with wide doors and clear interior circulation



Lighthouse Tower Access

Access to the lighthouse tower involves 59 stairs and no lift. The tour includes multiple rest stops and guided commentary at each landing.

- Moderate fitness is required to reach the balcony
- The tower is not accessible to wheelchairs or prams
- Verbal commentary is provided by guides at rest platforms
- Visitors not joining the tour can enjoy the accessible Lightkeepers' Museum, observation platform and grounds with a Heritage Pass





Toilets

Accessible toilets are available in the car park and within the main grounds



- Step-free entry and wide door access
- Accessible toilets with grab rails and sufficient turning space
- Baby change tables are located within accessible toilet facilities
- Facilities are clearly signed and easily located from main pathways



Clothing and Weather

We recommend dressing for the outdoor environment.

- Flat-soled, enclosed shoes are recommended
- Sun protection and insect repellent recommended
- Weather conditions can vary—please check the forecast and bring suitable clothing



Sensory Considerations

Cape Naturaliste can be busy during weekends and school holidays.

We aim to support visitors with sensory sensitivities in planning a comfortable experience.

- Quietest times are weekday mornings
- Small tour groups (max. 10 guests) support a more comfortable experience
- Quiet seating areas are available indoors and throughout the grounds
- A Social Story is in development to support pre-visit planning

Vision and Hearing Accessibility

We are working to support visitors with low vision or hearing impairment through inclusive design and interpretation.

For visitors who are blind or have low vision:

- High-contrast and large-font signage is used site-wide
- Low-sheen finishes used on interior surfaces
- Verbal storytelling is a key part of the guided tour

For visitors who are deaf or hard of hearing:

- Tours are delivered verbally in small groups
- Visual interpretation is available in the Lightkeepers' Museum



Safety and Emergency

The site has clear emergency procedures in place and is equipped to support visitors with access needs. While all ground-level evacuation routes are step-free, please note that the lighthouse tower can only be accessed via stairs.

- Ground-level evacuation routes are at least 900mm wide and step-free
- Exits are clearly signed with visual and tactile markers
- Audible and visual evacuation alarms are installed
- Staff are trained in evacuation support and first aid
- A defibrillator and first aid kit are available on-site
- Visitors who may require assistance are encouraged to advise staff on arrival
- Note: The lighthouse tower is not wheelchair accessible and includes 59 steps

Contact and Support

If you have any questions about access, would like to discuss your visit in advance, or need assistance during your visit, we're here to help.

During your visit, our staff are available at the ticket office and happy to assist at any stage.

 **Phone:** (+61 8) 9757 7411

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